Sharing ISO Certified TechR2's
Safety Triad Program for COVID – 19

TechR2.com

techr2

ISO 45001
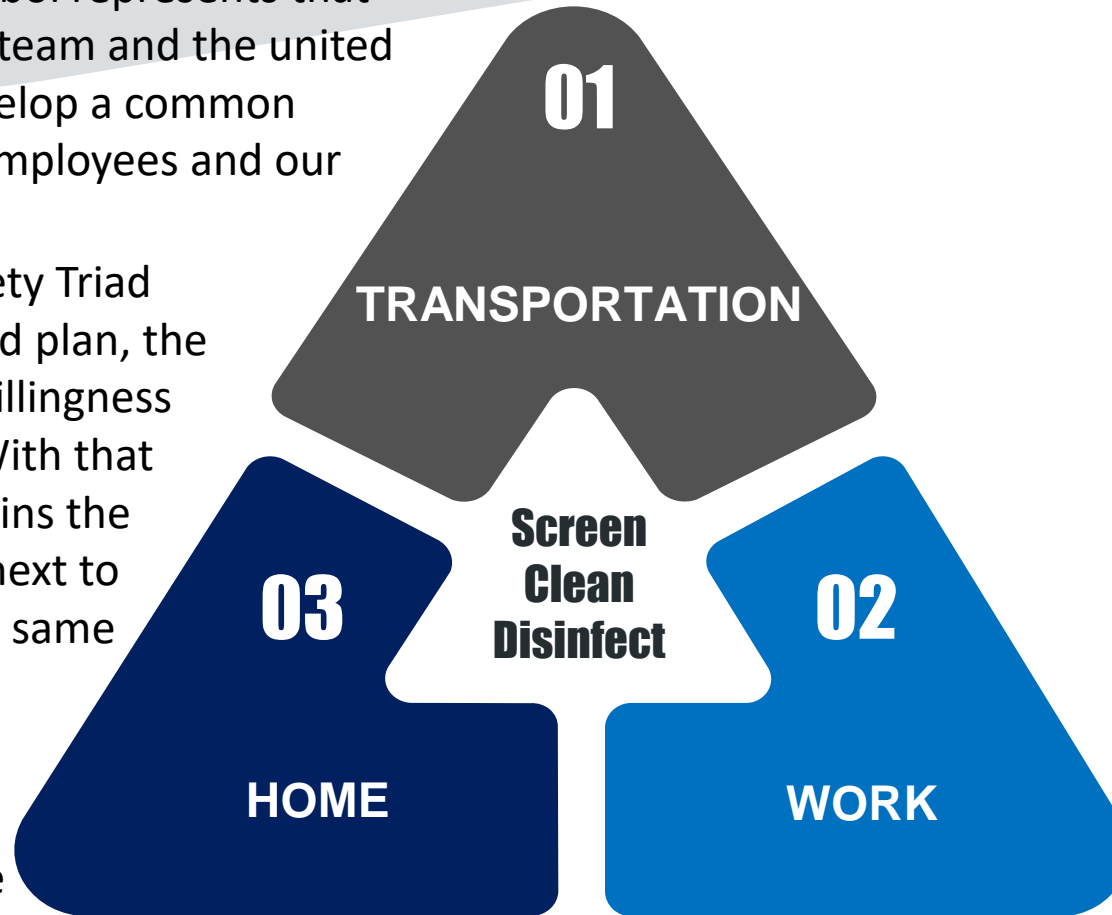
Using the Safety Triad during the COVID-19 Pandemic

tech|r2

ISO 27001 CERTIFIED · ISO 31000 · ISO 9001 CERTIFIED · ISO 14001 CERTIFIED · ISO 45001 CERTIFIED

ISO 45001 Certified TechR2 Safety Triad

The TechR2 Safety Triad symbol represents that we have a diverse company team and the united strength and wisdom to develop a common program that protects our employees and our customers.

What makes our TechR2 Safety Triad program work is the balanced plan, the hands-on training and the willingness to execute each step daily. With that structure, our community gains the confidence that the person next to them is working towards the same goal: Safety.

When employees are concerned for their safety, companies need the balance of the TechR2 Safety Triad.

01 TRANSPORTATION

Screen Clean Disinfect

03 HOME

02 WORK

Screen Yourself and Others at Work, in your Mode of Transportation and at Home

Disinfect at Work, in your Mode of Transportation and at Home

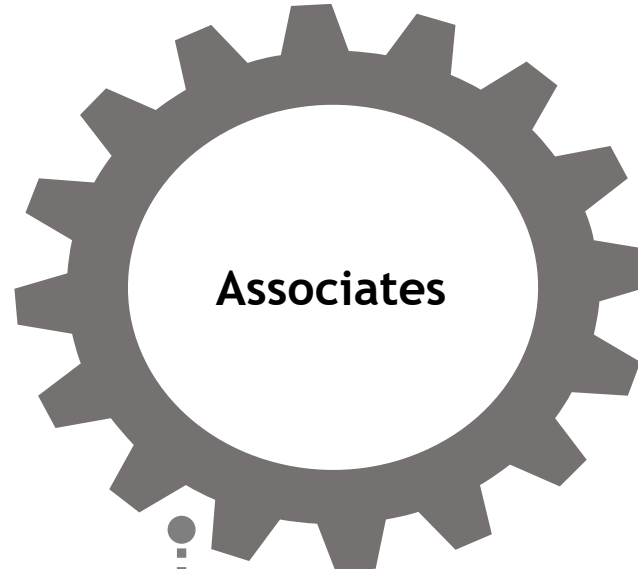Clean at Work, in your Mode of Transportation and at Home so the Disinfection works

techr2

ISO 27001 CERTIFIED   ISO 31000 CERTIFIED   ISO 9001 CERTIFIED   ISO 14001 CERTIFIED   ISO 45001 CERTIFIED

ISO 45001 Certified TechR2 Safety Triad: Safety Strategy

Have your team come together to create your policies. Determine the rules your team will abide by and enforce 100%. Train how to clean and disinfect at work, in transportation, and at home.
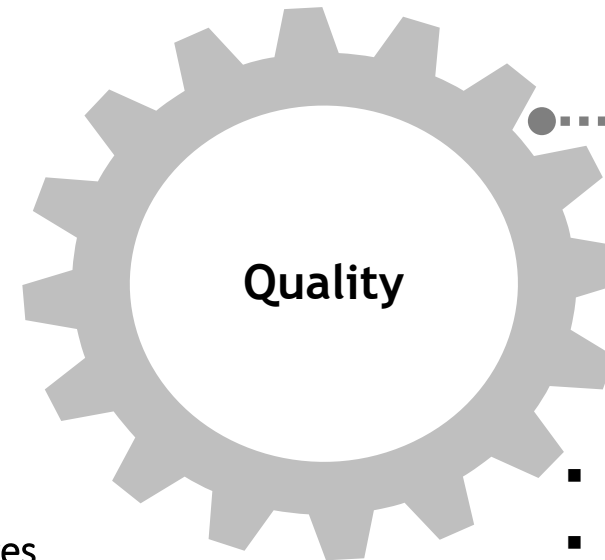Create a daily schedule, a weekly review and update the plan.

01 TRANSPORTATION
03 HOME
02 WORK

Screen - Clean - Disinfect

Management

- Create your Policies
- Write the Procedures
- Schedule the Training for 100% of Employees
- Implement a Safety Triad
- Do Daily Checks
- Weekly Management Review

Associates

- Review the Policy
- Review the Procedures
- Take the Training and Pass the Test
- Clean Areas Daily
- Disinfect Areas Daily

Quality

- Review the Policy
- Review the Procedures
- Take the Training and Pass the Test
- Verify the Disinfecting
- Log Monitoring

techr2

ISO 27001 CERTIFIED · ISO 31000 CERTIFIED · ISO 9001 CERTIFIED · ISO 14001 CERTIFIED · ISO 45001 CERTIFIED

A note from Charles Senior VP at TechR2

Ohio and the United States want to re-start the economy after much of the population has been isolated from each other for two months. How will they accomplish this feat? As a part of the US critical infrastructure, we will share with you how TechR2 (an essential business) overcame employee, family, and friends fear that their loved ones were going to work in the months of March and April 2020. It is called theTechR2 Safety Triad, developed by ISO 45001 compliant TechR2.

The TechR2 Safety Triad is a holistic approach to protection and to reduce fear. It requires screening, cleaning and disinfecting at work, for transportation and at home along with all the other CDC guidelines. What makes this plan unique is that supervisors, employees, family and friends are all involved. Basically, when supervisors, fellow associates and your home support network are working to ensure compliance, they also improve everyone's safety.

The TechR2 Safety Triad is a proactive solution. Managers are required to implement the policy. They must guarantee 100% training (which has not occurred in the Stay at Home model) and complete daily checks. Employees must complete the training and clean and disinfect their own area. A security team must complete their training and verify and document compliance. Organizations should post their daily compliance results so that anyone can see them. This information leads to reduced fear and promotes a sense of trust in the safety procedures.

Why do we train 100% of the workforce instead of using a cleaning company? Because the skills to do the Safety Triad's Screen, Clean and Disinfect need to pass from the work area, to the mode of transportation, to the home. The system cannot work if the organization just has a few disinfecting specialists, because supervisors and employees need to know that they are all working for safety. Two of the three legs of the triad are checked daily at work and we use innovative approaches to verify compliance at home.

Restarting the economy after 60 days means government and company leaders must have the willingness and the methods to provide for safety in the community. One fear is that the person next to you is not doing their part. It is essential to have a plan that is complete, easy to learn and executed by all. In our part of Ohio, the local Health Department said they have inspected many companies, but they have never seen such compliance as shown in the TechR2 Safety Triad.

If you are interested in learning more about the TechR2 Safety Triad, please contact me.

Charles Robbins
Senior Vice President

A note from Vanessa in HR

Human Resources (HR) is the center of implementation of the TechR2 Safety Triad program for our ISO 45001 Health and Safety certification. There are many policies and procedures that are developed for the COVID-19 event. We also receive and document the training certifications and quality reviews, so the program is managed across the company.

Employees at TechR2 that are critical workers were given a letter that is signed by management and indicates how they meet state and federal critical workforce criteria. If they are questioned by health or government officials, the letter provides evidence to support their work status.

For the TechR2 Safety Triad program, we developed a Health and Wellness Action Plan for Coronavirus that is performed daily, and documentation is maintained by the HR department. The one-page checklist is a great way for employees to show their positive actions: take walks, clean and disinfect their cars and home, and get their family and friends involved in our training. They are given a Bronze, Silver or Gold indication each week.

In March, we added a Facility Health Screening Policy and Mask Policy. All staff and visitors to our facility have a non-contact temperature reading taken. If the person's temperature is below the CDC guidelines, they can enter the facility. They view the CDC health checklist of symptoms and confirm they are feeling well. Screeners are trained to inspect masks and check that they meet the OSHA requirements for the workplace. Employees are issued individual Selectrocide Disinfectant bottles and provided refills when needed for use in transportation and at home.

We have always had a teleworking plan with our Business Continuity Plan (BCP) under our ISO 27001 certification, and employees have company issued IT assets to work remotely. In March, high risk employees were identified, and they were assigned to work remotely to support the daily efforts of the company.

Operations created the Cleaning and Disinfecting Policies for the workplace and for vehicles. Previously all employees had passed training for spills and hazardous materials for our OSHA requirements. We added the program for regular disinfection. 100% of employees are trained and assigned to disinfect their areas and their mode of transportation using company provided materials.

Human Resources must review and implement COVID-19 State directives. We have created the signage to limit the number of people in our facility based on state directives. HR sends out all communication to employees and posts signs for visitors.

We have included all these policies and procedures in our training program. All employees must complete the training to be eligible to work.

So, you can see that companies need to do more work than just social distancing to be compliant with federal and state laws to protect employees and customers. If you are interested in learning more about the TechR2Safety Triad, please contact me.

Vanessa Harmon
Director of Human Resources

A note from Marc in Operations

Like most companies, TechR2 did daily facility cleaning before the Coronavirus Pandemic, but we quickly understood that we would have to add disinfecting to our list of skills. One of the most important decisions we made in February and March of 2020 was to develop the TechR2 Safety Triad which includes: plan, train and execute the cleaning and disinfecting procedures with 100% of the employees from the CEO to the newest hire.

As we started the program, we became better workstation, facility, vehicle and office cleaners. Then we learned how to disinfect using teams and supervisors. We start to work from one end of the facility and end the workday disinfecting out the main entrance. The next morning, we open to a clean and disinfected building.

Employees cleaned their work areas at the end of the shift and became efficient at getting all items cleared from their stations. Disinfection is the process where the team is looking for and wiping down all high traffic touch points. The entire staff became acquainted with the term 'dwell time'. This is the period that is specified in the disinfection instruction to kill the COVID-19 virus.

We practiced cleaning and disinfecting company and personal vehicles to build expertise and to complete the transportation component of the TechR2 Safety Triad.

At TechR2, we tried and reviewed several of the EPA listed products. After several weeks, we chose and stayed with Selectrocide®. This product is manufactured in Ohio and was tested at the Battelle Laboratory years ago as a virus killing solution. The inventor spent a few hours training us on how to use the product and we have continued to use it safely. We believe it is by far the best disinfectant available.

We have deployed Selectrocide® by backpack sprayers, 1-liter spray bottles, and 2 fluid ounce small bottles for personal use and automobile disinfecting. At TechR2, employees want to know that the person next to them is just as concerned about safety as they are. The TechR2 Safety Triad stresses work training, cleaning and disinfecting, then with your mode of transportation, and finally at home with family and friends.

With the TechR2 Safety Triad, we will continue our cleaning and disinfecting, so the time and effort to train our team will continue to pay dividends. TechR2 employees have become Safety Ambassadors throughout their families and communities, leading the way to everyone's future.

Marc Swearengen
Director of Operations

Who We Are

Enterprise Solutions Made Simple

With data breach occurrences on the rise, protecting your brand and reputation is our highest priority. We assist with the creation and implementation of unified policies and processes to protect your organization.

- Founded in 1997
- Certified in five international standards for management systems including ISO 27001, ISO 14001, ISO 9001, ISO 31000, and ISO 45001
- Audited to the highest industry standards in accordance with NIST SP 800-171 and NIST SP 800-53 Cybersecurity Framework and NIST SP 800-88 Federal Guidelines for Media Sanitization.
- Provide comprehensive solutions surrounding datacenters, enterprise offices, end user devices, and branch locations.

Innovation

Experience

Compliance

The Global Community is Our Focus

Safety and Protection Through Streamlined Processes

New innovative processes created based on certified standards

Professional consultation services from top of the line resources

Global solutions for the new interconnected world

tech|r2

ISO 27001 CERTIFIED | ISO 31000 CERTIFIED | ISO 9001 CERTIFIED | ISO 14001 CERTIFIED | ISO 45001 CERTIFIED